

# CSI NEWS

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RELEASE OF QUICKTRIEVE 3.0: CSI will proceed to send the new Quicktrieve 3.0 to a list compiled over the past few months of customers having problems corrected by this new release. These users have been patiently awaiting these improvements, and we look forward to their reaction to 3.0. We hope to fill new orders for Quicktrieve more slowly as we receive feedback from these test users.

PERPETUAL CONTRACT CALCULATION: A customer collecting the three month forward Perpetual Contract for the S&P noticed on Monday that the contract went down 65 points and the December contract went down 70 points. The customer questioned why Perpetual Contracts declined only 56 points.

Since the Perpetual Contract is calculated on the basis of a 91 day forward price, it was heavily weighted in this case toward the reading derived from the September contract. In addition, since the decline in these markets was measured over a weekend, from a Friday to a Monday, the Perpetual Contract declined a lesser amount because of the three day movement up the September-December price "curve". In other words, 9 points had to be added to the Perpetual Contract because of the cost of money, which resulted in the decline of 56 points with the Perpetual Contract versus the approximate norm of 65 points for the September contract.

FOR 312 AREA CODE CUSTOMERS: Customers calling from area code 312 have experienced difficulties because of the phone system in that area. Data loss seems to be rampant for customers calling for historical data from Chicago. This is a matter that should be taken up with your local telephone company.

Quicktrieve has detailed checksumming logic, and the new system has some improvements, but if the phone line goes dead for a period of time in excess of three seconds while the call is taking place, customers could lose one or more lines of data. The new release of Quicktrieve will not correct this problem totally. However, when we move to our new Convergent Technology System, we will offer a more elaborate checksumming process which will eliminate problems for Chicago users.

We have written to Ameritech, the new Bell company servicing the Chicago area, requesting they help solve the problem for Chicago users.

A NEW PARTICIPATING BROKER: Scott MacDonald of Herndon Brokerage Company has asked to be listed as a Participating Broker who will pay for all, or part, of a given client's data invoices, providing such client books his trades with him. CSI would continue to send invoices to the customer, however, and the customer may forward his invoice to a Participating Broker for payment consideration. When a broker has 20 or more CSI customers, CSI would be willing to send such invoices directly to the broker for payment. Scott MacDonald can be contacted at: Herndon Brokerage Company, Drawer 1040, Paonia, CO 81428, 303/527-3074 or 800/468-7571.

Apple IIc Compatibility: we have tested out the new Quicktrieve on the Apple IIc and find it to be compatible.

TELENET PASSWORD/COMPU TRAC USERS: Where in the past you have used 2XYZ/TNAE/T/CS001/051516 you should now use the new password which is 2XYZ/TNAE/T/CS001/136076.